

## **LIFE EXTENSION<sup>®</sup> WHOLESALE RETURN POLICY**

We will accept returns from our wholesale customers and issue a credit to your account for the following reasons only:

1. Product damaged in shipping.
2. Product is defective.
3. Product returned by your customer to you in an unsellable condition, within one year of the date of purchase from us for the following reasons only. (All customer returns must be made to you and not Life Extension.)
  - a. Customer allergic or could not take product.
  - b. Doctor advised customer not to take the product.
4. Products shipped to you in error by us.
5. Products you ordered in error. You must return within 30 days of the date of purchase.
6. To allow you to try various products from our line, we allow you 45 days from the date of purchase to return any product that you had not previously ordered, for a full refund.
7. For all returns, you must include a letter with the name of the product, number of bottles returned, lot number from back of bottle, and reason for the return. Without all of this information, credit will not be issued. A copy of your invoice from us would also be helpful for proper credit.
8. We will not accept returns for the following reasons:
  - a. Products you ordered and then decided you did not want, with the exception of item #6 above.
  - b. Products that are not selling or are out-of-date.
  - c. Products returned by your customer more than one year from date of your purchase from us.
  - d. Products returned to Life Extension by your customer. See item #3 above for credit procedures.